Magpas
AIR AMBULANCE

Recruitment pack



With you, we save lives

Registered Charity Number 1119279



Welcome from our **CEO**



We are so pleased that you are considering joining **Magpas Air Ambulance**, a charity dedicated to its patients, people and a pioneering future.

As one of the oldest emergency medical charities of its kind, and the largest and most experienced Pre-Hospital Emergency Medicine sub-specialty training provider in the UK, Magpas Air Ambulance has been a lifeline for our local community for over 50 years. Our patients are at the heart of everything we do, and we are proud to be rated 'Outstanding' by the Care Quality Commission.

We can only continue to provide this critical, lifesaving service thanks to the dedication of our people, the strength of our values and the incredible support from the communities we serve.

In joining **Magpas Air Ambulance**, you'll work alongside renowned clinicians and award-winning staff members, helping to ensure the charity continues to save lives and keeps families together 24/7. Every role here makes a real difference, and every day brings the chance to change someone's future.

We are proud of the service we provide and the culture we've created. The next 50 years of **Magpas Air Ambulance** are full of possibility, and we hope you'll be a part of shaping them.

Daryl

Daryl Brown MBE DL
Chief Executive Officer

About **Magpas Air Ambulance**

Magpas Air Ambulance provides the very best pre-hospital emergency care, in the air or on land, including treatments usually only available in hospital. Operating 24/7, the charity answers four calls for help a day on average, treating around 900 patients in life-threatening emergencies every year.

Serving the communities of Cambridgeshire, Bedfordshire and across the East of England, their team is dispatched by both the East of England and the East Midlands Ambulance Service Trusts—caring for a population of over 10 million.

One of the oldest emergency medical charities of its kind, the charity has treated over 70,000 patients since 1971. Magpas Air Ambulance is not a state-funded service and relies on generous public donations to continue saving lives.



Our vision

Deliver the best pre-hospital emergency care to our patients.

Our mission

To save lives and limit disability by taking enhanced emergency care to patients in their moment of need.

Our values

We are caring, pioneering, dedicated and proud.



"When I see **Magpas Air Ambulance's** mission statement: *to save lives and limit disability by taking enhanced emergency medical care to patients in their moment of need*, it still almost reduces me to tears, as it perfectly summarises my experience of this charity. I have such appreciation and deep gratitude for this lifesaving service."

- Kate, former patient

Our **people**

Magpas Air Ambulance fosters an inspiring, empowering and supportive workplace culture.

Our dedication to creating an inclusive workforce where everyone is celebrated is reflected in the recognition we've received. Notably, being the first air ambulance in the UK to earn the Gold Award from the Defence Employers Recognition Scheme, for our outstanding support for current and former Armed Forces personnel.

We invest in the professional development of both clinical and non-clinical staff through specialist training, CPD days, case-based learning and opportunities to get involved in innovative audit and research projects.

Behind every mission is a dedicated and supportive team of professionals working towards the same goal. From clinical, governance and operations teams to HR, finance, fundraising and beyond—every role, and every individual, plays a vital part in delivering critical care when it matters most.



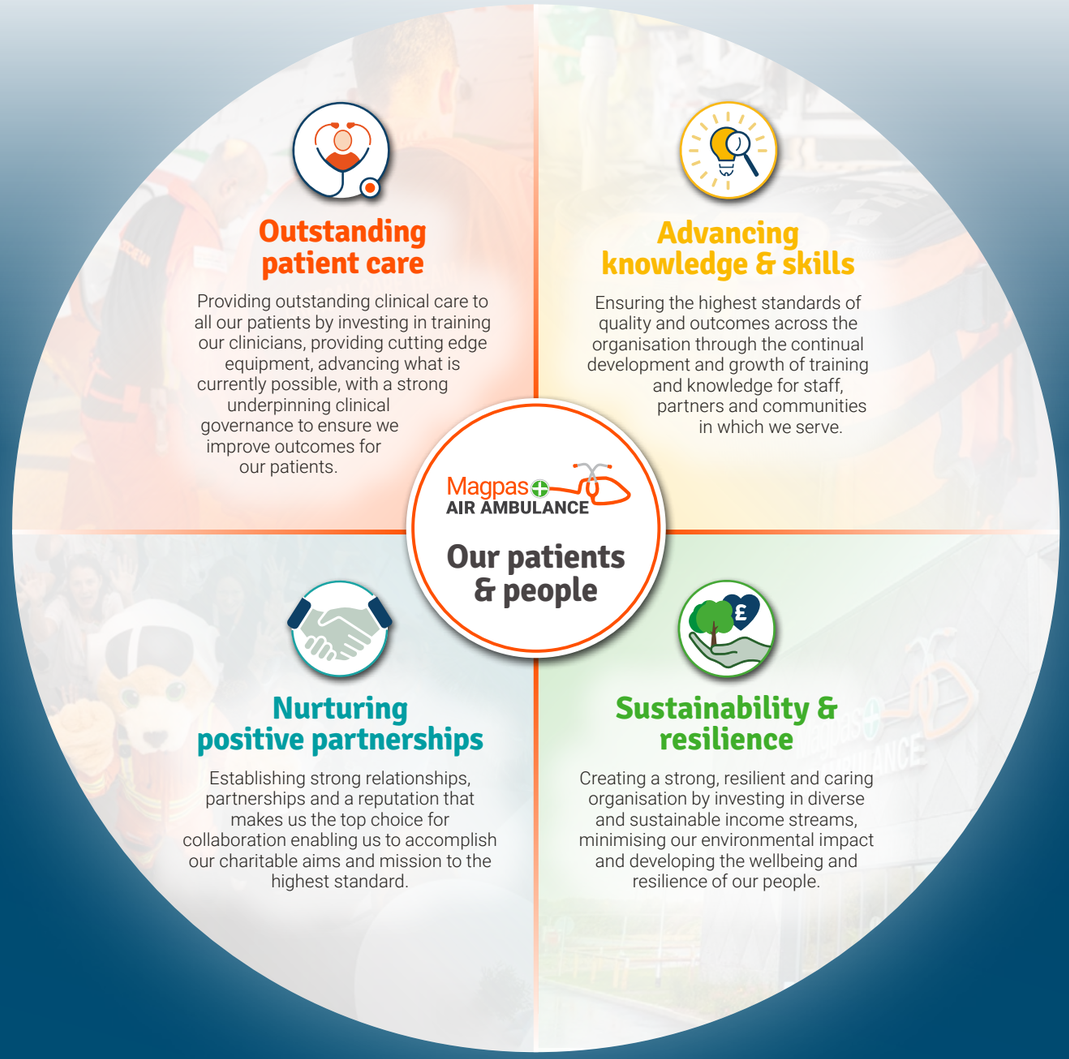
"I'm one of a few members of staff who has worked at **Magpas Air Ambulance** for many years, and that's testament to how much I love it here.

It's been amazing to see the charity and team grow, and it's really lovely now the whole family is under one roof: with clinical operations and charity staff all working out of our new base.

I'll never tire of speaking with our former patients, supporters and volunteers. 17 years on, I still don't get the Sunday blues—I'm as proud as ever to work here!"

- Debbie, staff member

Strategic **objectives**



"I've been volunteering with **Magpas Air Ambulance** for over eight years now and find it so worthwhile and rewarding. All the staff and other volunteers are lovely; it's a great experience to volunteer here and just a very happy place to be.

I have the greatest admiration for the work the charity does and the many lives they save, and I'm proud to be just a small part of the organisation."

- Rosemary, volunteer



Employee **benefits**

By working with **Magpas Air Ambulance** in Alconbury Weald, you will have access to a range of benefits including:

- Generous annual leave entitlement
- Flexible working
- Access to occupational health services
- Learning and development opportunities
- Group personal pension scheme
- On-site car parking
- Discounted EV charging points
- Annual 'have your say' staff survey

We also offer specific benefits to support your health and wellbeing. As well as free access to the wellbeing app, YuLife—which includes an employee assistance programme, 24/7 private GP access, offers and vouchers for a variety of retail providers and more—we also provide:

- Wellbeing days
- On-site gym available to use free of charge
- Paid leave and family-friendly provisions
- A variety of wellbeing clubs and workshops with guest speakers
- Social events
- Free annual flu vaccination

Magpas AIR AMBULANCE

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Join our lifesaving team

magpas.org/vacancies

Questions? Contact our HR team at hr@magpas.org.uk

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Registered with FUNDRAISING REGULATOR

Registered Charity Number 1119279

